

**EL DORADO HILLS FIRE
DEPARTMENT**
“YOUR SAFETY ... OUR COMMITMENT”



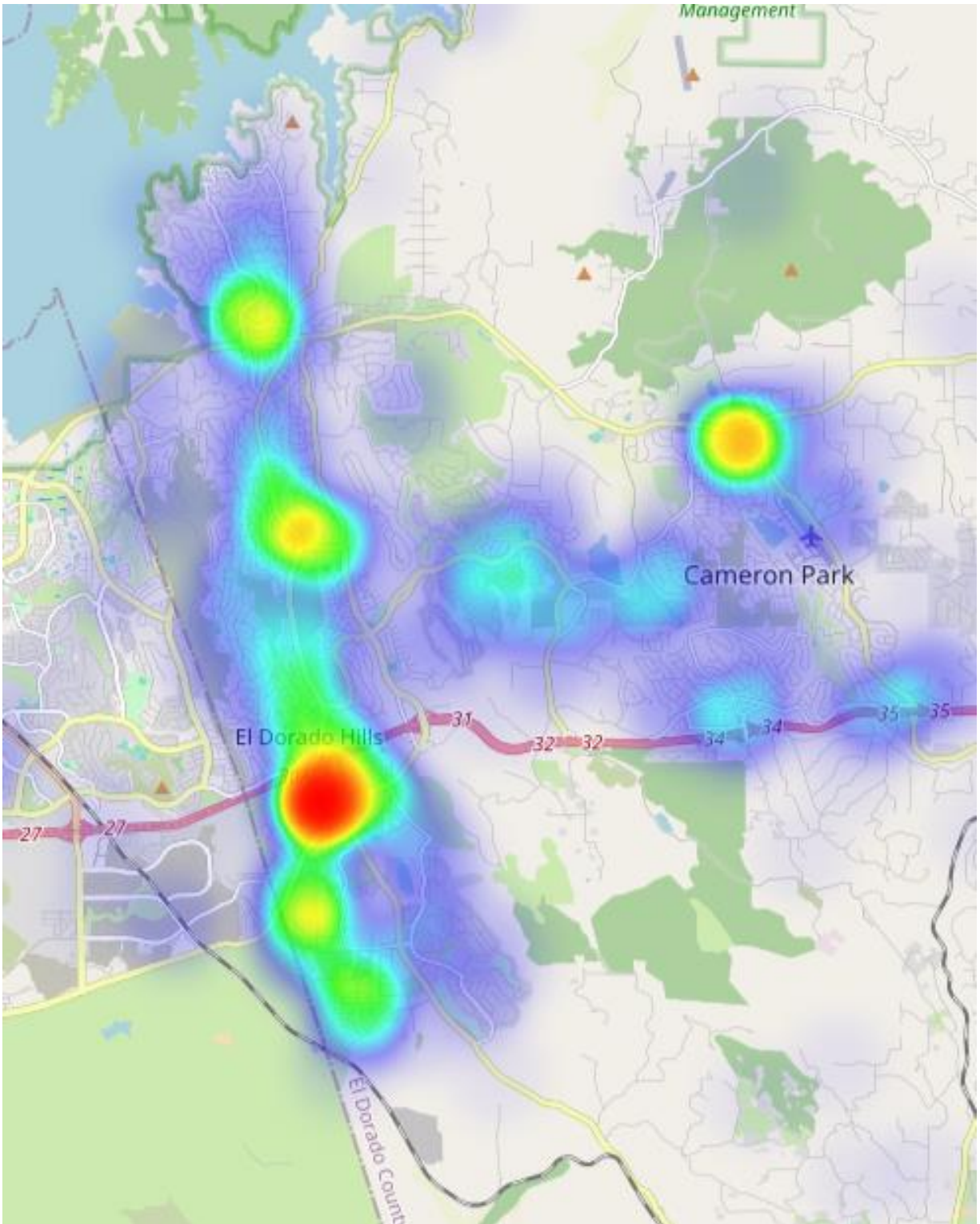
MONTHLY OPERATIONS REPORT
SEPTEMBER 2024

*All times are collected using a combination of Image Trend and Crystal Reports. The times are provided with the best accuracy possible.

Incidents – Heat Map

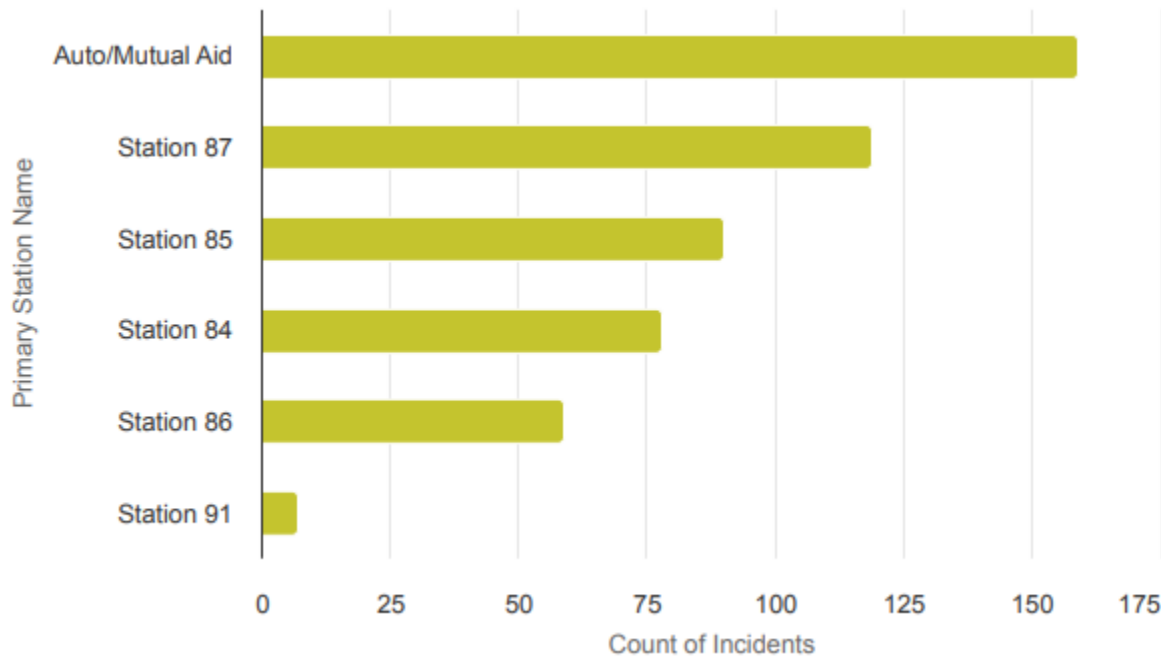
September 1, 2024 - September 30, 2024

Number of Total Incidents = 534



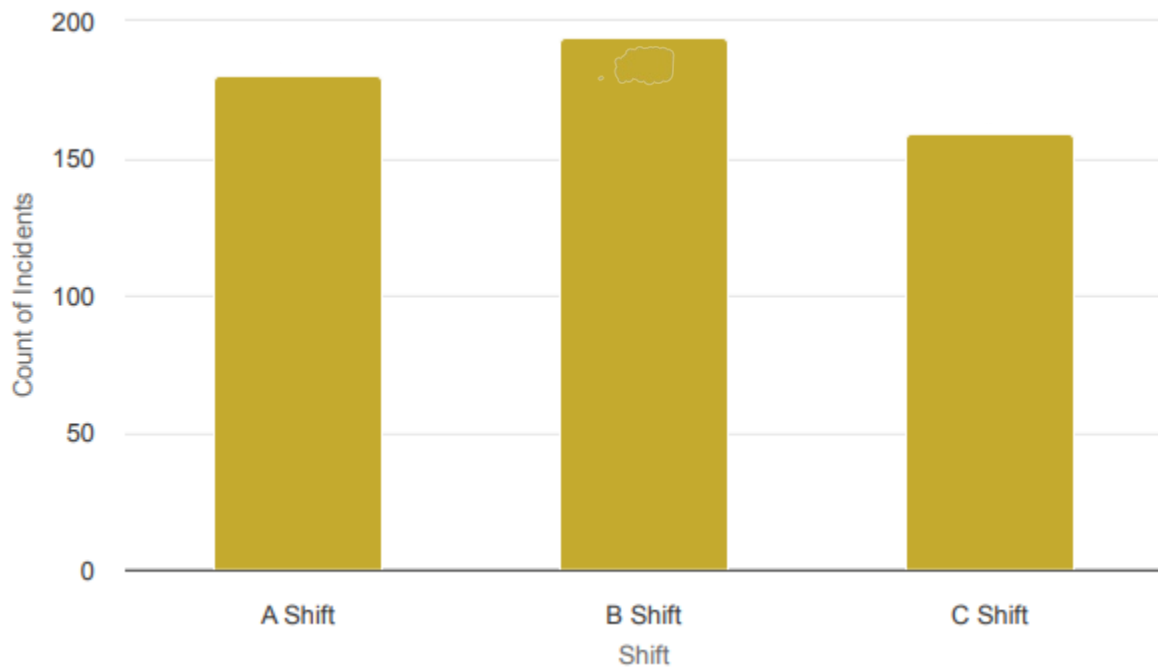
Incidents by Primary Station

September 1, 2024 - September 30, 2024



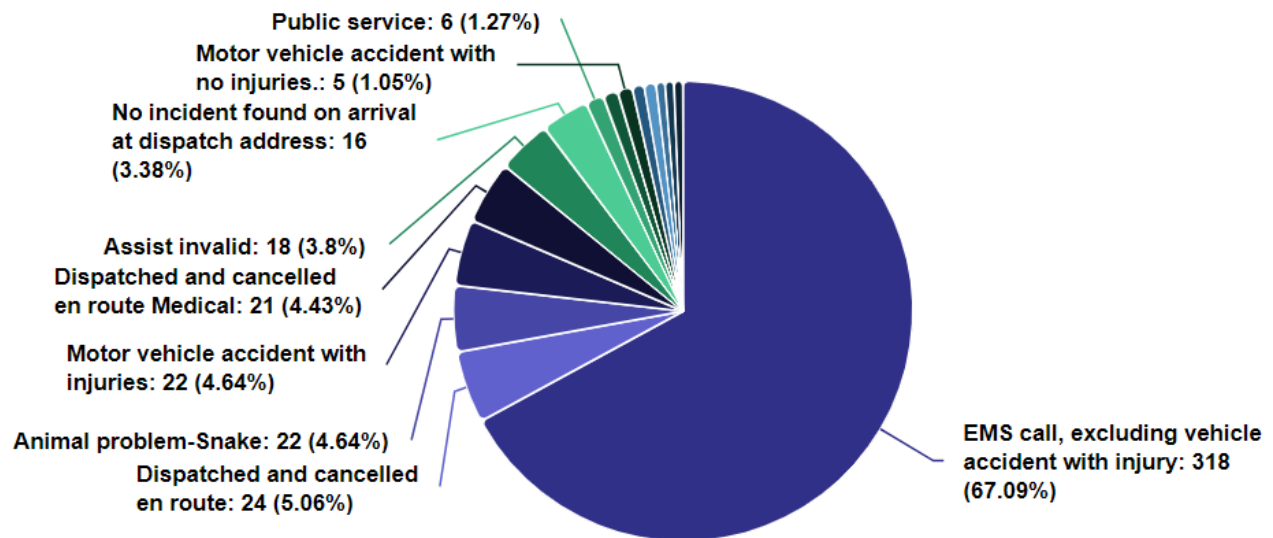
Incident Response by Shift

September 1, 2024 - September 30, 2024



Incident Types

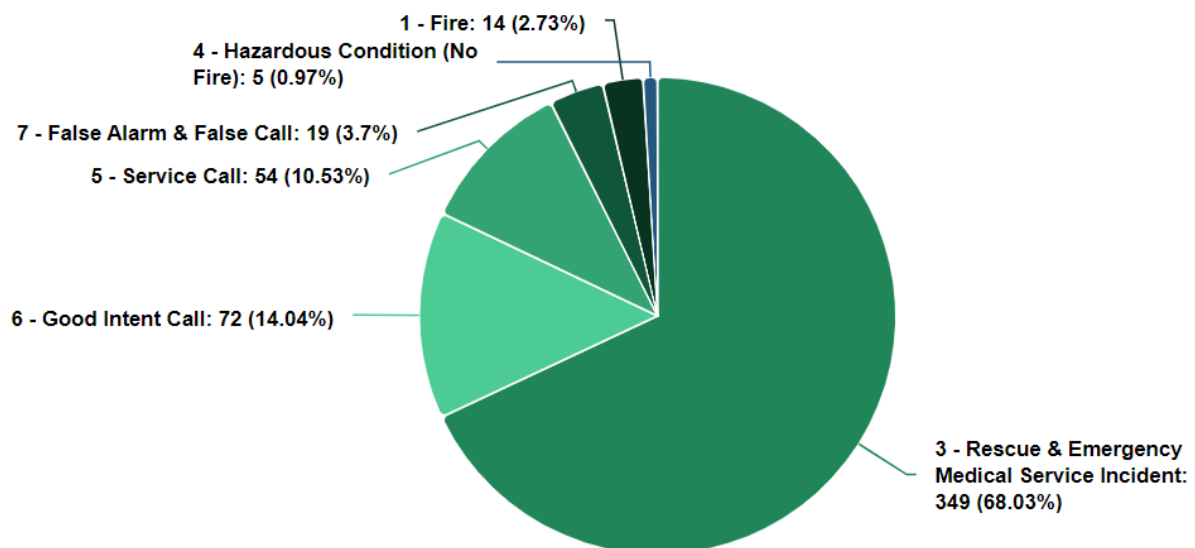
September 1, 2024 - September 30, 2024



Not all Incident Types are represented

Incident Type Categories

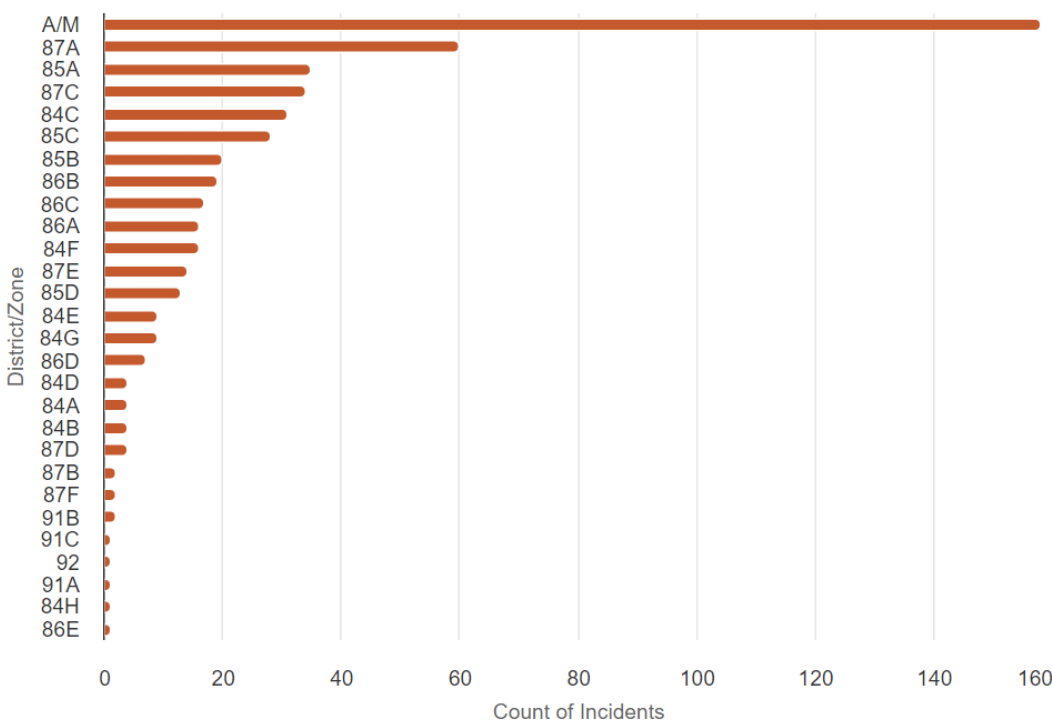
September 1, 2024 - September 30, 2024



Not all Response Categories are represented

Incident Response by District/Zone

September 1, 2024 - September 30, 2024



Incidents by Apparatus ID

September 1, 2024 - September 30, 2024

M85	224
M86	177
E87	143
E85/T85	121
E84	87
E86	74
B85	58
E91	23
C8501	5
E387	3
E386	3
C8502	2

Emergency Response Summary – Medic Units Response Time – El Dorado – September 2024

URBAN RESPONSE,

11-minutes, 90% of time

Response Time Between 00:00:00 - 00:00:59	3.25%
Response Time Between 00:01:00 - 00:01:59	4.47%
Response Time Between 00:02:00 - 00:02:59	8.13%
Response Time Between 00:03:00 - 00:03:59	13.41%
Response Time Between 00:04:00 - 00:04:59	27.24%
Response Time Between 00:05:00 - 00:05:59	43.90%
Response Time Between 00:06:00 - 00:06:59	55.28%
Response Time Between 00:07:00 - 00:07:59	65.85%
Response Time Between 00:08:00 - 00:08:59	76.42%
Response Time Between 00:09:00 - 00:09:59	86.18%
Response Time Between 00:10:00 - 00:10:59	91.46%

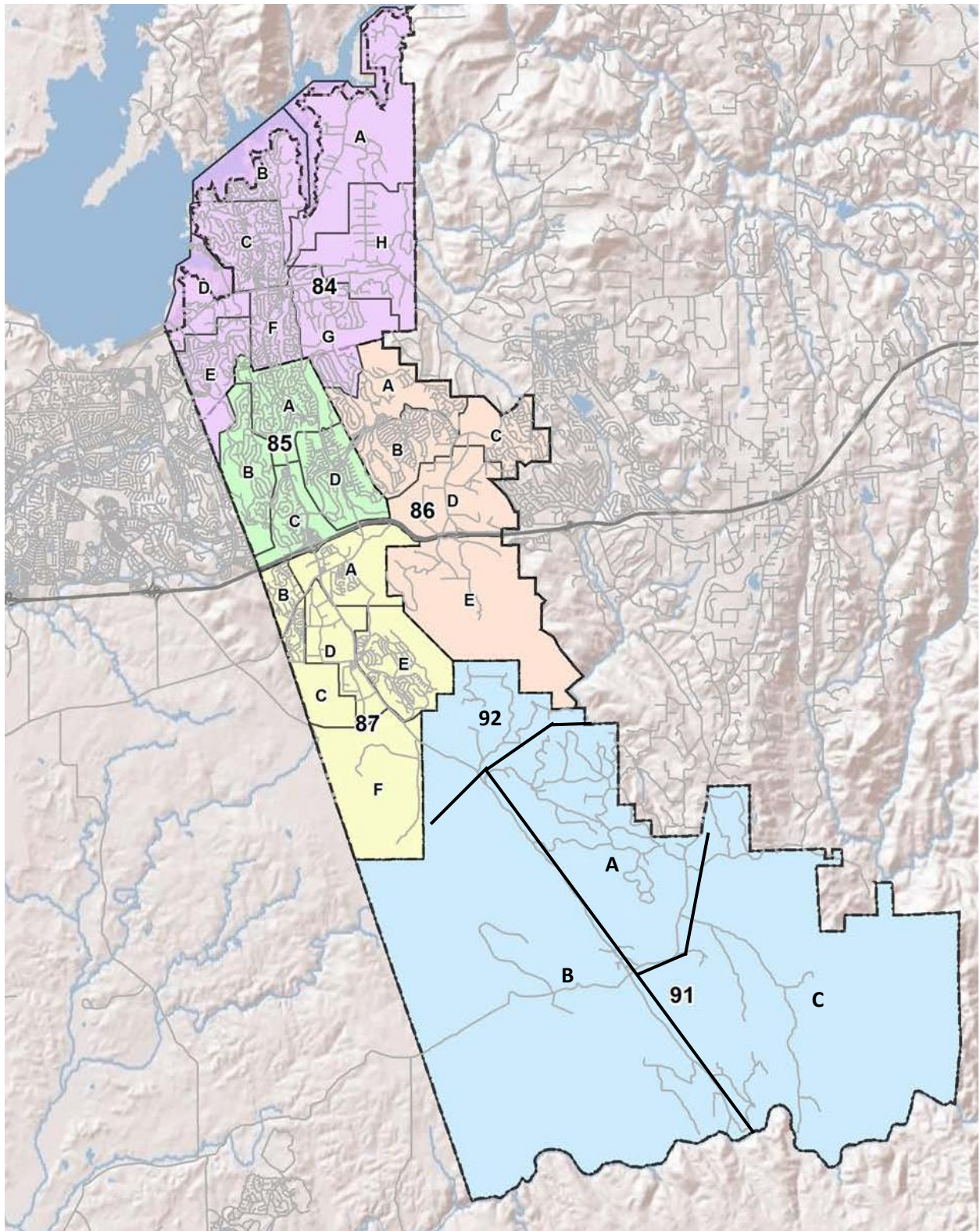
Medic Unit Response Comparison by Month/Year

MONTH	2024	2023
January	90.24%	82.43%
February	86.71%	89.68%
March	92.89%	89.33%
April	92.89%	88.49%
May	91.35%	89.44%
June	88.15%	87.10%
July	95.22%	84.25%
August	92.92%	88.53%
September	91.46%	90.88%
October		89.77%
November		88.57%
December		90.65%

The percentages represented does not reflect reconciled percentages from exception reporting

Response times standards are designed to ensure a quick response to the public’s request for assistance is achieved. The times listed above are raw, in that, they do not reflect “accepted reasoning” for the delay. At the end of each month, exception reports are filed with the County of El Dorado (Local EMS Agency) by the Department for incidents that are outside the established response time parameters. The reports provide the reasoning why the ambulance did not respond in a timely manner. These reports are then reviewed by the Local EMS Agency and either accepted or denied.

Examples of acceptable reasoning are, but not limited to, weather delays, incorrect address, patient left scene, road construction, incident downgraded in severity requiring no lights/siren (Code 3), etc. Once a decision has been made whether a reason is valid or not, the percentage may be adjusted.



Operations

In September 2024, our department responded to over 500 calls for service and completed hundreds of training hours, as we do every month. I want to highlight four significant events unrelated to training and response:

On September 4, 2024, Captain Tom Anselmo retired after over 26 years of dedicated service to the citizens of El Dorado Hills and the El Dorado Hills Fire Department. The retirement event, held on September 7, 2024 was a beautiful day and well attended. The El Dorado Hills Firefighters Pipes & Drum and the El Dorado Hills Honor Guard performed flawlessly, as Captain Anselmo remarked, "Those two groups are the best thing going in the El Dorado Hills Fire Department."

On September 16, 2024, we honored our fallen brother, Lt. Pete Bertelsen, who lost his life in the line of duty 59 years ago. Each year, we pay tribute to Pete by dedicating a new American flag at Bertelsen Park in his memory.

On September 19, five new Paramedics were sworn in during our monthly Board of Directors Meeting at Station 85. Family members were present to proudly pin Paramedic badges on each of the new recruits. We are thrilled to welcome them to our Fire Family and look forward to the experience and enthusiasm they bring.



Battalion Chief Updates

A-Shift – Chief Antonio Moreno

Incidents:

Landscaping Fire – Western Sierra Drive

Crews responded to a reported structure fire. Battalion 85 arrived and found a landscaping fire involving HVAC units and impinging on the structure. The fire was quickly contained with minimal damage to the house.



Vehicle Accident – Salmon Falls Rd x Estates Drive

Vegetation Fire

A solo non-injury vehicle accident. Engine 84
Battalion 85 and Dorado RC
Flyers Airstrip. The fire burned 1 acre. The cause of the fire was a model aircraft into
the power lines.



Vehicle Accident – Westbound US 50 near county line

Personnel responded Mutual Aid with Folsom Fire to a solo vehicle roll-over with injury. Occupant transported to a valley trauma center via Medic 37.



Vegetation Fire – Valley View East

Crews responded to a fire sparked from construction equipment. The flames consumed about $\frac{3}{4}$ of an acre of grass.



Vehicle Accident – Silva Valley Pkwy

Crews responded to a reported vehicle accident onto the playground at Silva Valley School. A solo vehicle had exited the roadway resulting in no injuries to the driver or school children.



Vehicle Accident – Golden Foothill Pkwy

E87, M85, and B85 handled a minor injury accident in the parking lot of Tractor Supply.





Significant Training:

Multi-Company Heavy Lift Drill

The five engines and two medic units of A-Shift participated in this return-to-basics drill covering crib building, stabilization, mechanical leveraging, and air bags. Discussions also included compartment syndrome protocols.



Master Stream Operations

Working with EID and EDH Prevention, Engine 84 conducted a master stream drill to test the water system pumps at South Point Subdivision.



OES Deployments - September

DATE	NAME	LOCATION	ACRES	RESOURCE	PERSONNEL	END	DAYS	S/DAYS
Heat Wave Preposition		El Dorado Co.	N/A					
09/05/24		Lilienthal		TFLD	1	09/06/24	2	2
	9/6/2024	Hall	Relief		1	09/07/24	2	2
Line Fire		Highland, San Bernadino, Co	43,251					
09/09/24		Belleci		SOFR	1	09/25/24		17
Bridge Fire		Glendora, Los Angeles Co.	54,878					
09/08/24		Hall		TFLD	1	09/21/24	14	14
09/08/24	Tiffany,McMurtry, Netherton,Hartman			E-386	1	09/21/24	14	56

- Engine 386 returned from Glendora.
- Deputy Chief Hall returned from Strike Team assignment.
- Captain Belleci returned from Safety Officer position in Big Bear.

Events:

Gold Country Marathon

Engine 87 conducted a standby for the Gold Country Run at Town Center.



High School Football Standby

Engine crews and UTV 85 staffed by a paramedic have been providing medical standby football coverage at Oakridge High School.



Public Education at CSD

Engine 85 provided an engine and equipment display for the children at the CSD After-School Program.

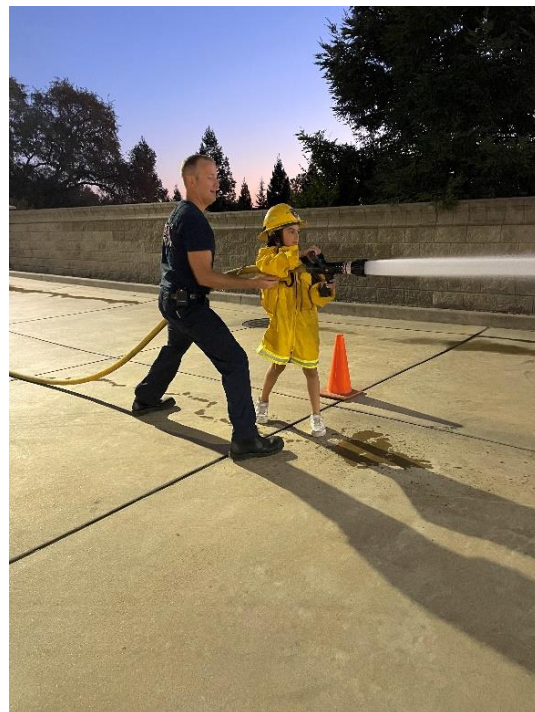
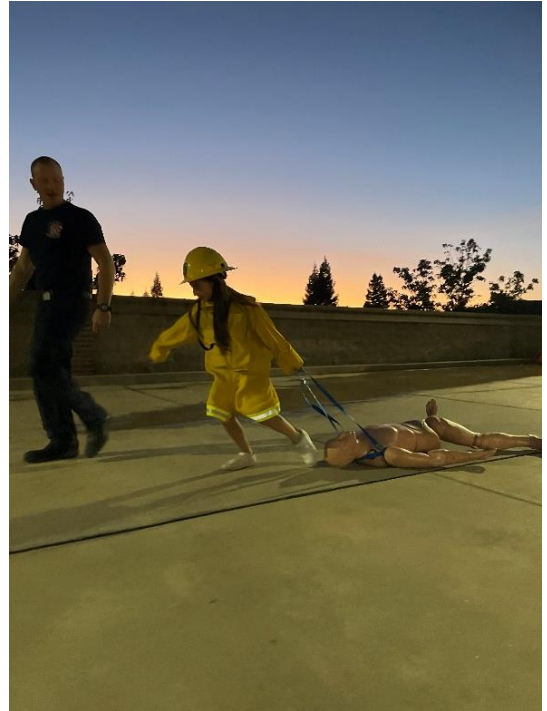


Junior Firefighter Event at Station 84



Engine 84 provided four children with the experience of being a firefighter for the evening.

The children performed firefighter skills, shopped for groceries, and helped cook dinner.



B-Shift – Chief Ryan Hathaway

Incidents:

Residential Structure Fire - Folsom

T85 and B85 responded to a residential structure fire in Folsom. T85 was assigned search, salvage and overhaul. B85 was assigned to Division A.



Events:

Captain Tom Anselmo's last day on duty



Significant Training:

**Fire Training Center –
Multi-Company Drill**
Crews trained on
residential structure fire
tactics.

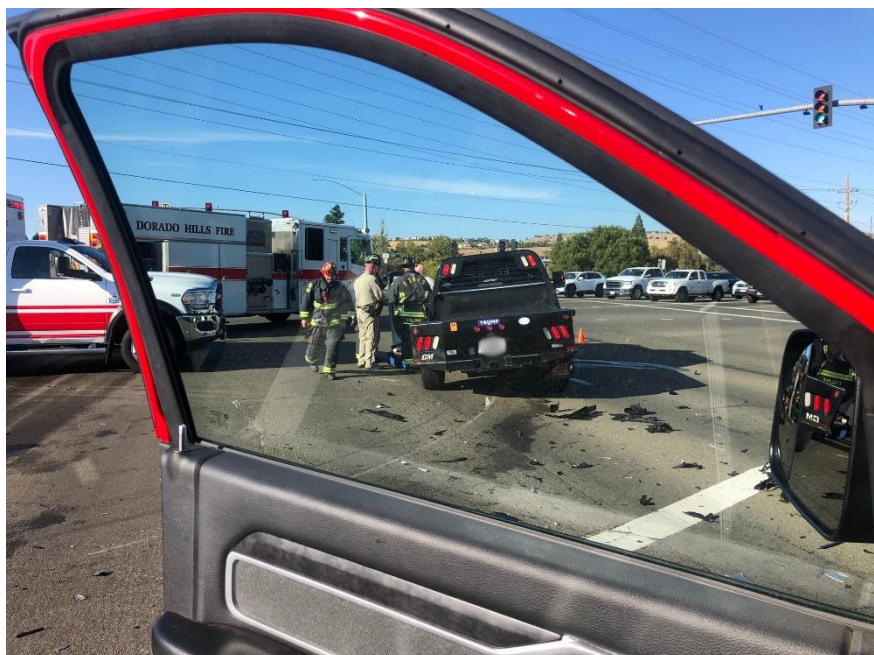


C-Shift – Chief Chris Landry

Incidents:

Traffic Collision – Latrobe Road at White Rock Road

E87, E85, B85,
and M85
responded to a
two-vehicle traffic
collision with
minor injuries.



**Traffic Collision –
Green Valley Road at
Silva Valley Blvd.**

E84, E85, M85, and B85 responded to a two-vehicle traffic collision with minor injuries.



Significant Training:

Fire Training Center – Multi-Company Drill

C-Shift multi-company drill organized by Firefighter Franzen (E84) included scene size-up training for new Paramedics, residential structure fire tactics and a medical scenario focused on thermal injuries.



Training Update

This month company and multi-company fire training focused on commercial hose evolutions, defensive operations, 3" to bundle evolutions, 2 ½" attack line, and remote master streams. Firefighters wanting to participate in the upcoming Engineer promotional exam practiced fireground pumping evolutions at the Training center utilizing Type 1 and Type 3 engines as well as Truck 85.

Company Training:

EDH crews completed training on commercial hose evolutions focusing on 3" supply hose to 2 ½" hose bundles. Crews also completed remote master stream operations at the EDH Training Center. Additionally, crews have been rotating to the Training Center to practice techniques on forcible entry, ventilation, and hose management skills.

EMS Training:

None assigned.

Mandate Training:

OSHA: Back Injuries

Building Walk-through:

Crews completed target hazard assessments in their own first-in areas discussing tactics and strategy.

