

**EL DORADO HILLS FIRE  
DEPARTMENT**  
*“YOUR SAFETY ... OUR COMMITMENT”*

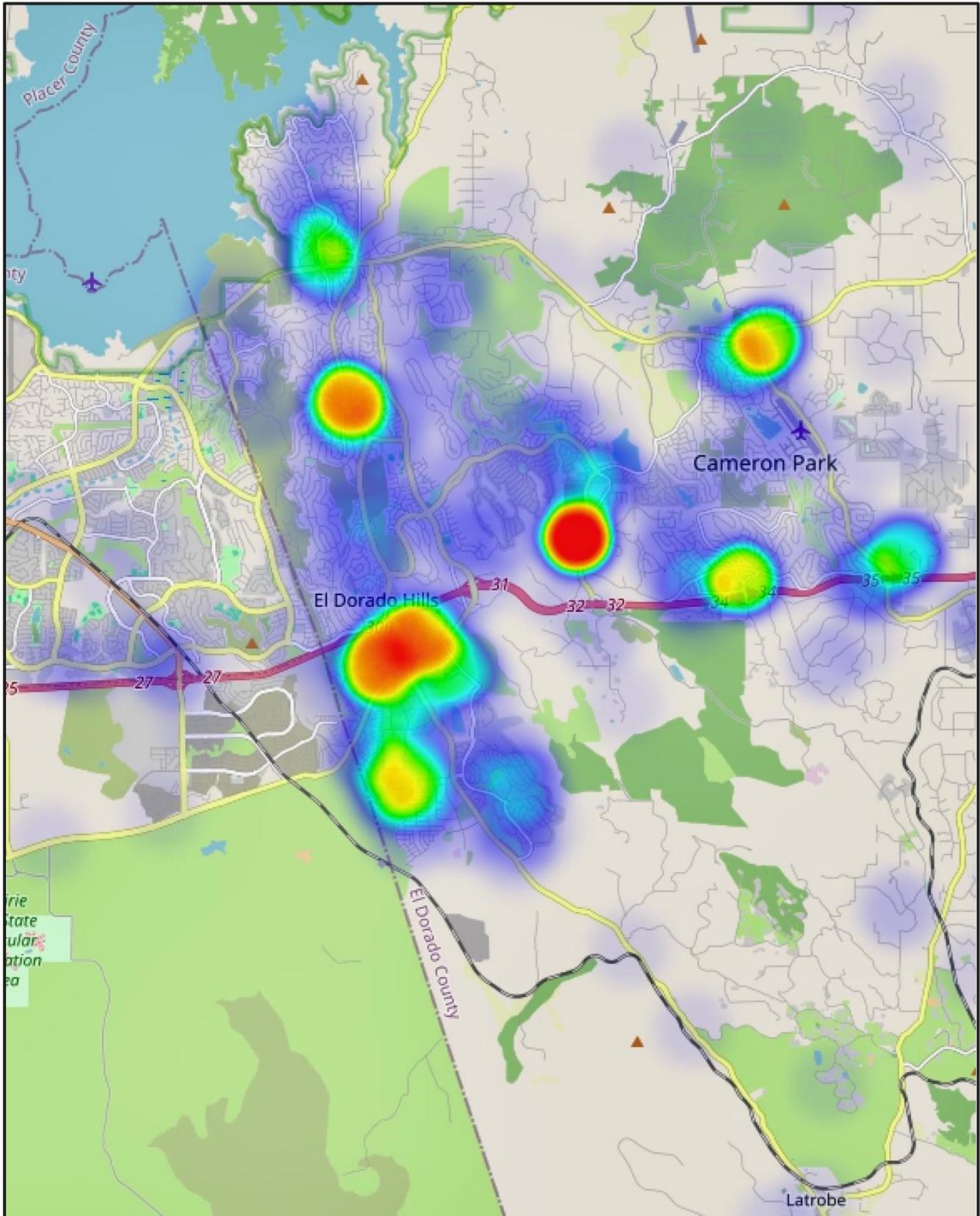


**MONTHLY OPERATIONS REPORT**  
**APRIL 2024**

\*All times are collected using a combination of Image Trend and Crystal Reports. The times are provided with the best accuracy possible.

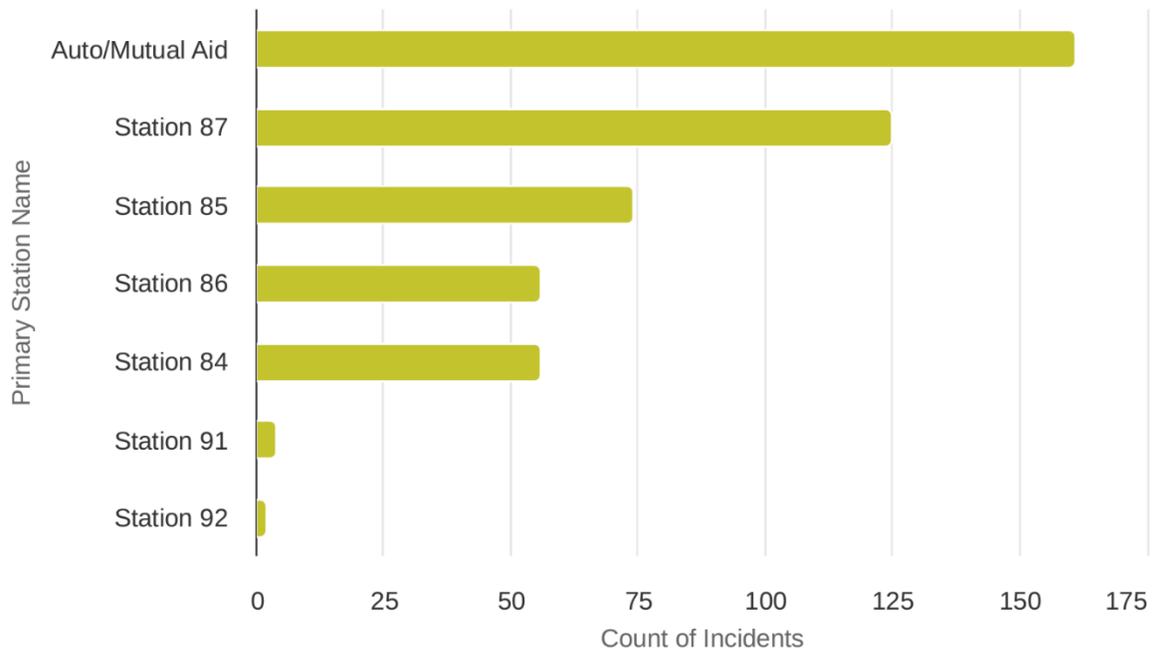
# Incidents – Heat Map

April 1, 2024 - April 30, 2024  
Number of Total Incidents = 506



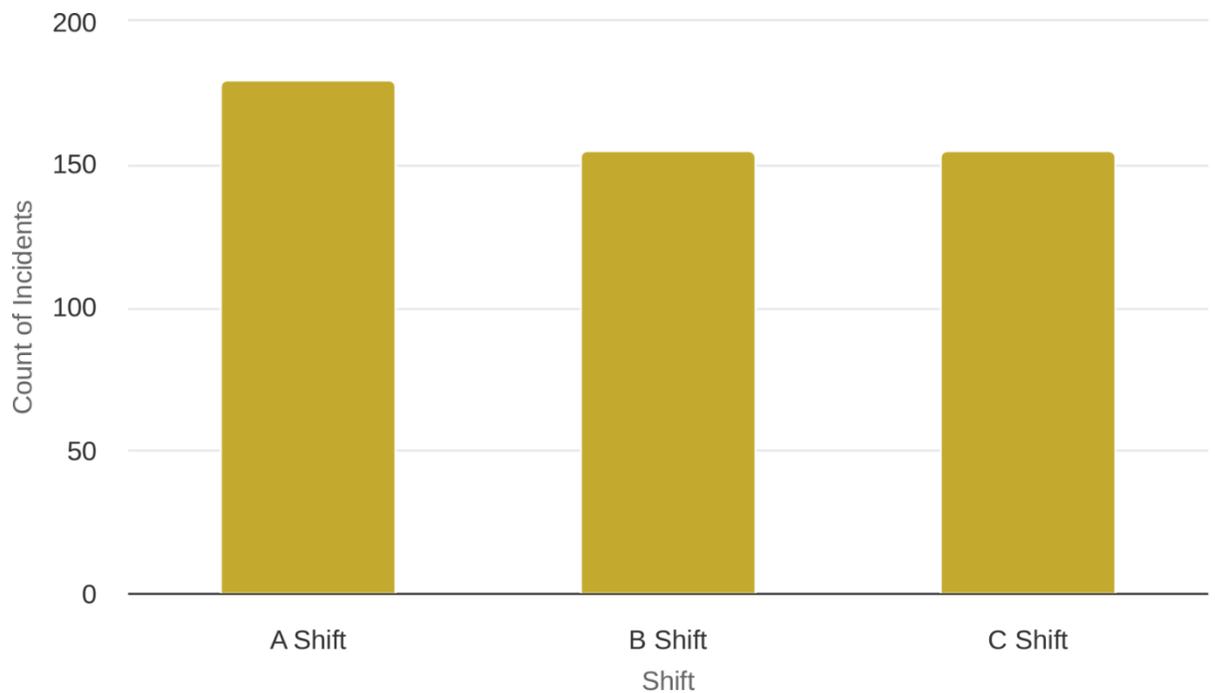
# Incidents by Primary Station

April 1, 2024 - April 30, 2024



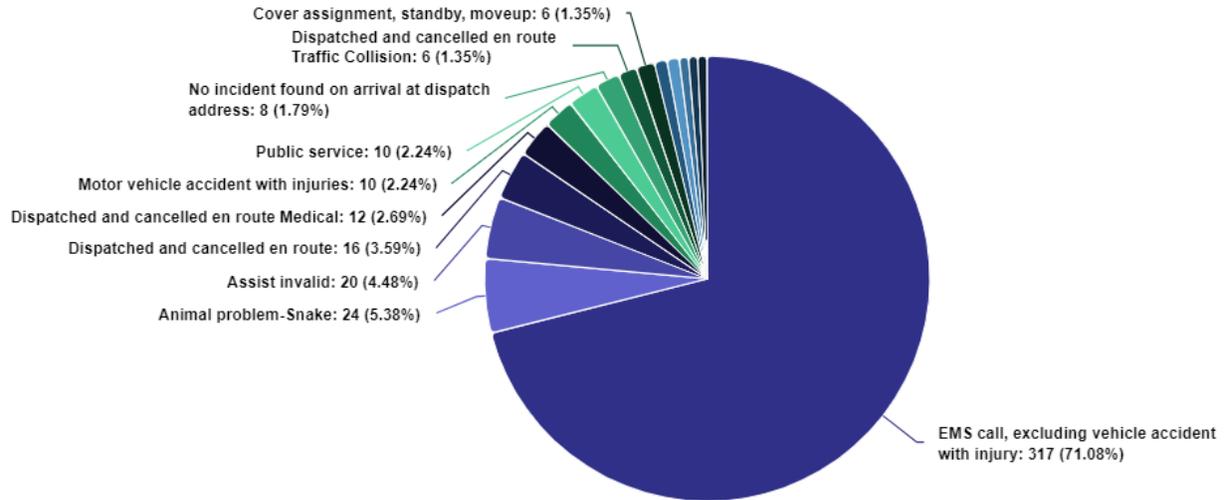
# Incident Response by Shift

April 1, 2024 - April 30, 2024



# Incident Types

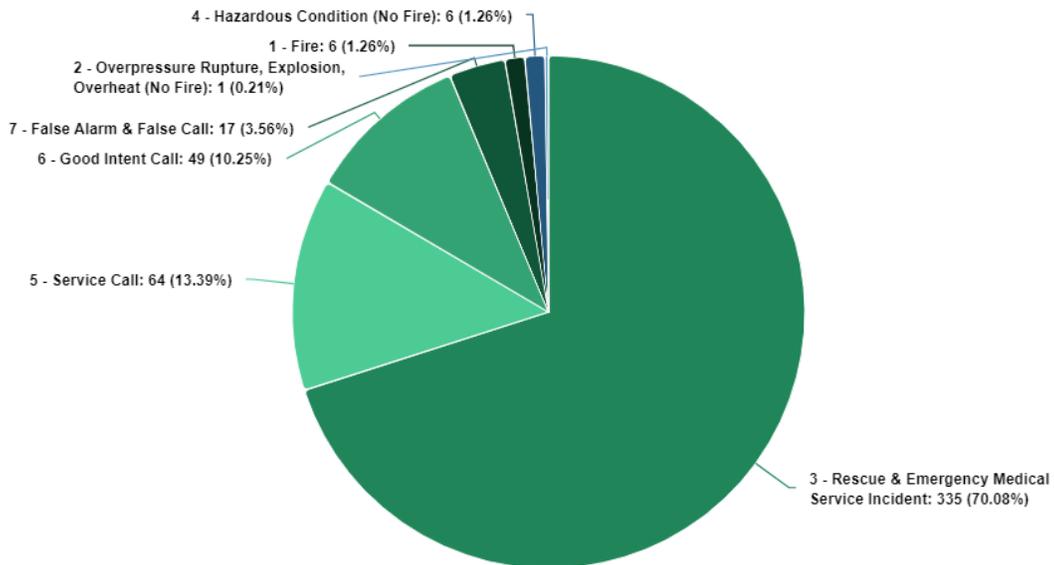
April 1, 2024 - April 30, 2024



*Not all Incident Types are represented*

# Incident Categories

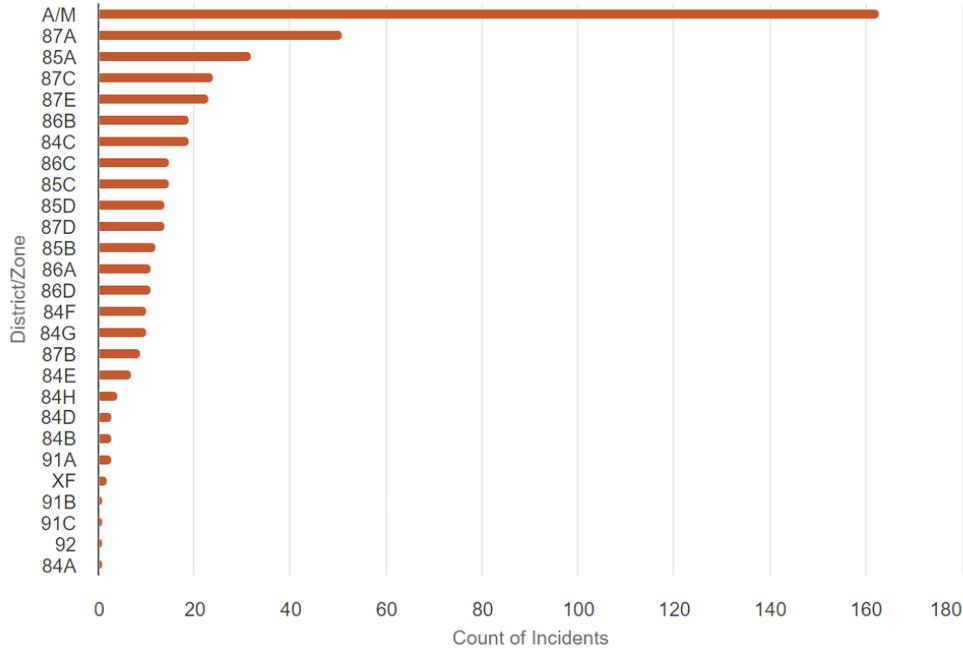
April 1, 2024 - April 30, 2024



*Not all Response Categories are represented*

# Incident Response by District/Zone

April 1, 2024 - April 30, 2024



# Incidents by Apparatus ID

April 1, 2024 - April 30, 2024

<b>M85</b>	<b>186</b>
<b>M86</b>	<b>172</b>
<b>E87</b>	<b>125</b>
<b>E85/T85</b>	<b>110</b>
<b>E86</b>	<b>72</b>
<b>E84</b>	<b>69</b>
<b>B85</b>	<b>55</b>
<b>E91</b>	<b>27</b>
<b>C8503</b>	<b>5</b>
<b>C8503</b>	<b>2</b>
<b>C8502</b>	<b>1</b>

*Emergency Response Summary – Medic Units Response Time –  
El Dorado – April 2024*

**URBAN RESPONSE,  
11-minutes, 90% of time**

Response Time Between 00:00:00 - 00:00:59	3.56%
Response Time Between 00:01:00 - 00:01:59	6.22%
Response Time Between 00:02:00 - 00:02:59	3.33%
Response Time Between 00:03:00 - 00:03:59	20.44%
Response Time Between 00:04:00 - 00:04:59	37.78%
Response Time Between 00:05:00 - 00:05:59	48.44%
Response Time Between 00:06:00 - 00:06:59	62.67%
Response Time Between 00:07:00 - 00:07:59	71.56%
Response Time Between 00:08:00 - 00:08:59	81.78%
Response Time Between 00:09:00 - 00:09:59	89.78%
<b>Response Time Between 00:10:00 - 00:10:59</b>	<b>92.89%</b>

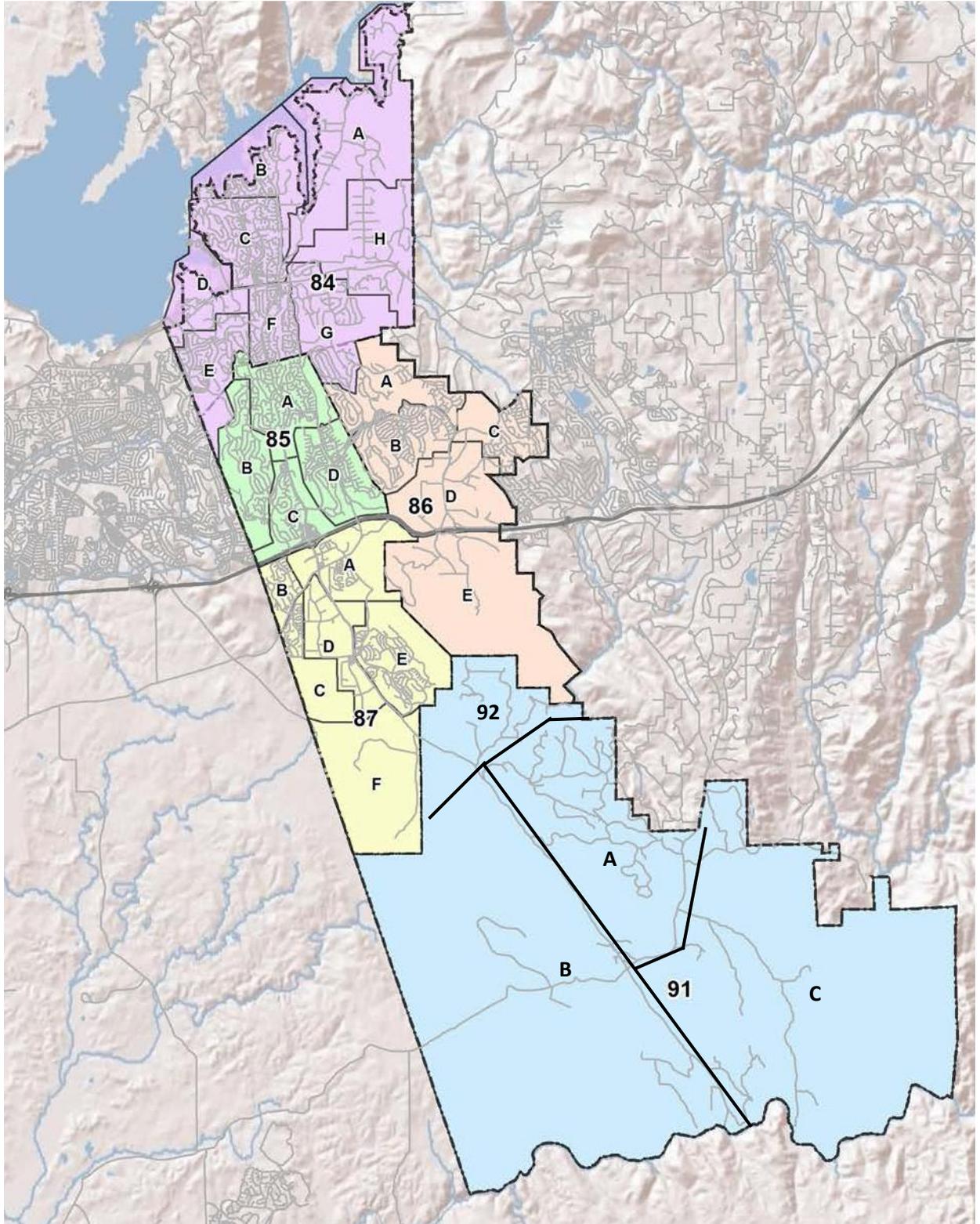
**Medic Unit Response Comparison by Month/Year**

MONTH	2024	2023
January	90.24%	82.43%
February	86.71%	89.68%
March	92.89%	89.33%
April		88.49%
May		89.44%
June		87.10%
July		84.25%
August		88.53%
September		90.88%
October		89.77%
November		88.57%
December		90.65%

*The percentages represented does not reflect reconciled percentages from exception reporting*

Response times standards are designed to ensure a quick response to the public’s request for assistance is achieved. The times listed above are raw, in that, they do not reflect “accepted reasoning” for the delay. At the end of each month, exception reports are filed with the County of El Dorado (Local EMS Agency) by the Department for incidents that are outside the established response time parameters. The reports provide the reasoning why the ambulance did not respond in a timely manner. These reports are then reviewed by the Local EMS Agency and either accepted or denied.

Examples of acceptable reasoning are, but not limited to, weather delays, incorrect address, patient left scene, road construction, incident downgraded in severity requiring no lights/siren (Code 3), etc. Once a decision has been made whether a reason is valid or not, the percentage may be adjusted.



# Operations

In April, engine companies completed Technical Rescue Training with Rescue 87, aiming to have it operational shortly after crew training completion.

Operations personnel initiated preparations for the wildland season this spring by completing water tender operations training with Water Tender 85, led by EDC Training Officers and Engineers Brian Leduc and Kyle Nielsen. Hands-on wildland training (RT-130) is scheduled for May 2024 for EDH Fire Operations personnel.

Four of our Acting Battalion Chiefs underwent intensive in-house training over two days in April, enhancing their readiness for the upcoming BC promotional test in late May 2024.

Chief Lilienthal and I participated in a major exercise at Levi Stadium, simulating an explosion with a radiological threat during a concert. Four Incident Management Teams from Northern California managed the scenario.



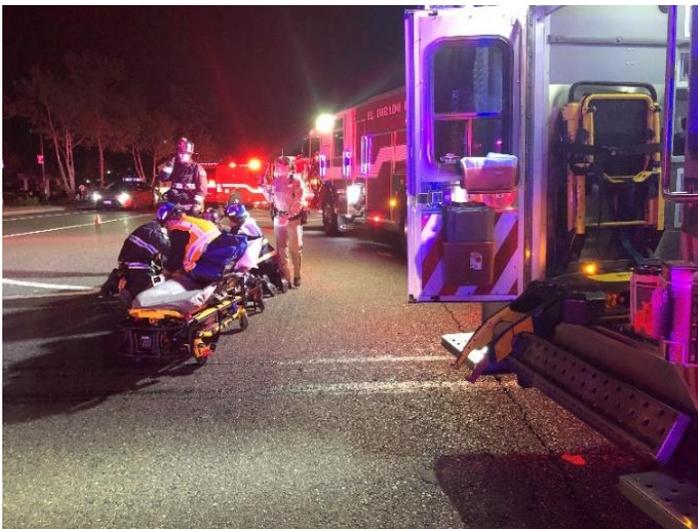
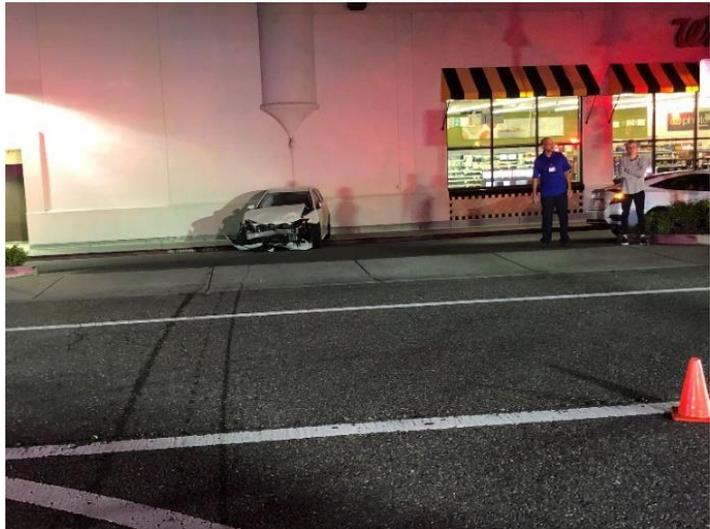
# Battalion Chief Updates

## A-Shift – Chief Antonio Moreno

### Incidents:

#### Vehicle Accident

Saratoga/Mammoth Way.  
A two-vehicle accident resulted in one injured driver transported to a valley trauma center.



#### Vehicle Accident

Saratoga/Mammoth Way.  
A two-vehicle accident resulted in one injured driver transported to a valley trauma center.





### **Vehicle Accident**

Valley View and Blackstone Pkwy. View. A solo-vehicle off the roadway. Occupant(s) fled the scene prior to arrival of emergency personnel.

### **Vehicle Accident**

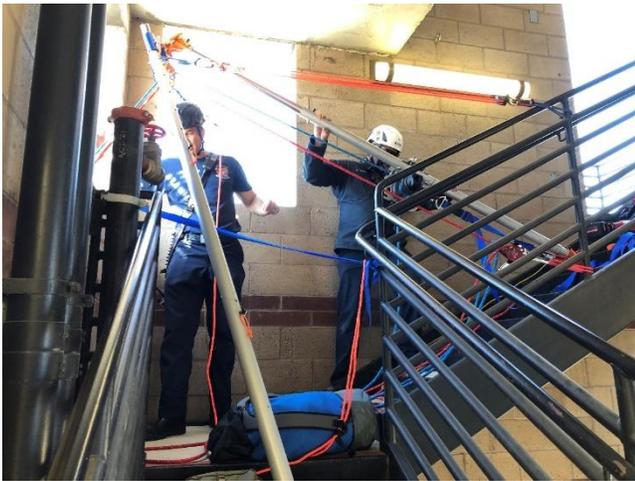
Silva Valley Pkwy and US 50 overcrossing. A three-car collision requiring extrication and transport of one patient to a trauma center. All other parties involved were not injured.



## Significant Training:

### High Angle Rope Rescue

Engine 87 conducted high-angle rescue operations from the Station 84 training tower.



### Water Supply Operations

Engine 84 conducted drafting operations with the E387 at the FTC.



All of our crews rotated into the Countywide Water Shuttle Operations Drill in Diamond Springs.

## Command Training

Crews were out in the District conducting incident size-ups of homes and discussing the strategy and tactical options for each situation. In this photo the issues to overcome were the set-back of the homes, steep roof angle, metal roof, tile roof, lack of aerial access, ground ladder options, hose deployment options, and many more.



## Special Operations:

### Boat Operations

Engines 84 and 85 conducted boat orientation and springtime preparedness on the Rescue wing-boat.



## Monthly Technical Rescue Drills

We have begun to assign company-level monthly technical rescue topics for all three shifts to conduct. The intent is to orientate crews and their skills to the myriad of special equipment on the Rescue unit. In April we assigned the Harkin Device and the Partech Rescue Struts



## Events:

April brought us a rare flurry of snowfall in the Bass Lake Region of the District.



## **B-Shift – Chief Ryan Hathaway**

### **Incidents:**

#### **Garage Fire**

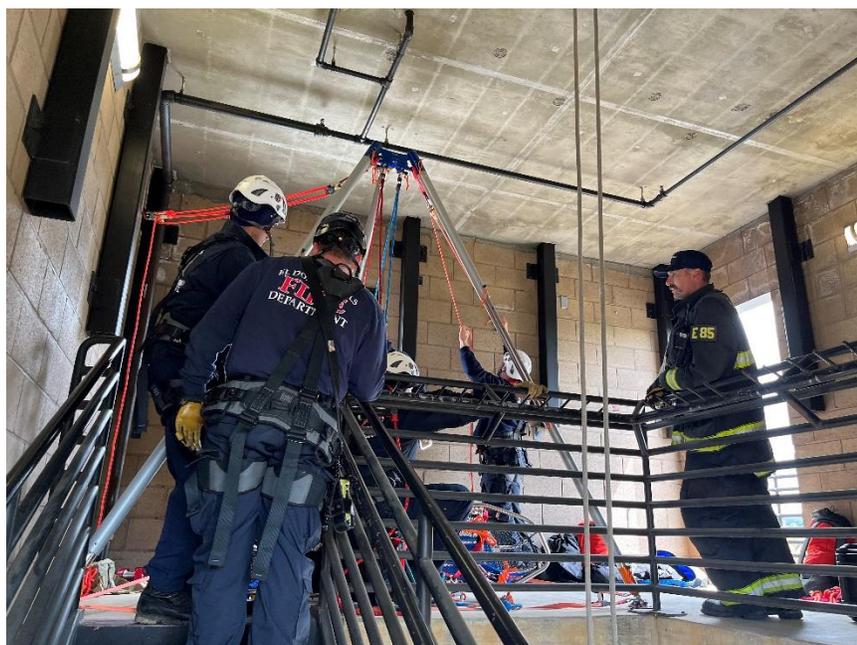
B85, T85 responded to a garage fire at an apartment complex on Iron Point Rd. in Folsom. Fire was limited to area of origin.



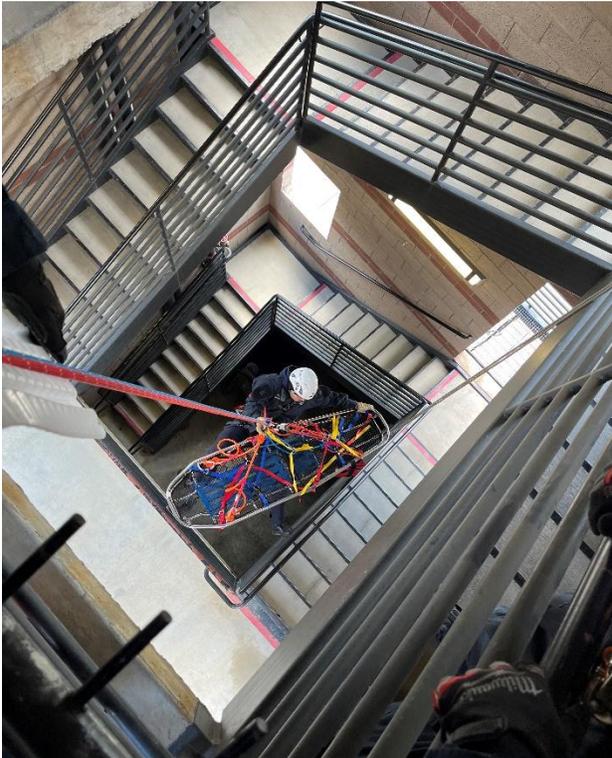
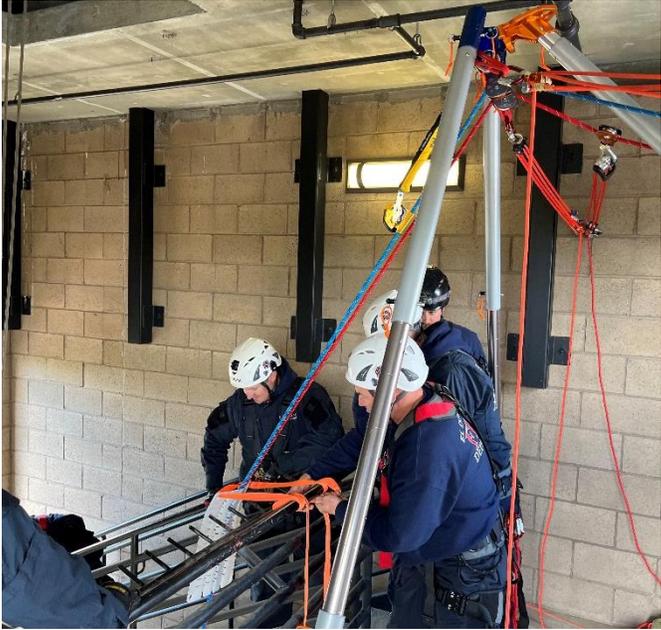
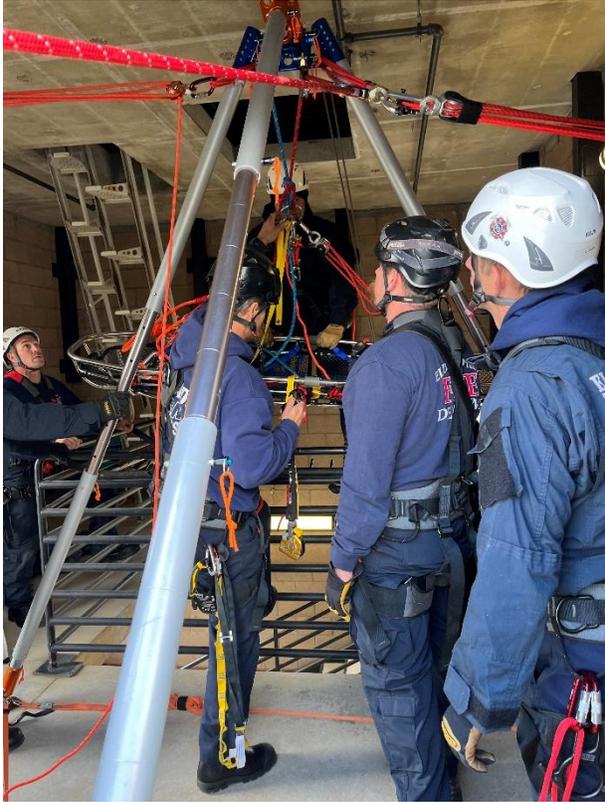
### **Significant Training:**

#### **Rope Rescue Drill**

E84, E86, T85 at  
Station 84



**Significant Training continued:**



**Events:**

Easter celebrations with family at Station 86



## C-Shift – Chief Chris Landry

### Incidents:

#### Residential Structure Fire

Appaloosa Ct., significant fire damage from the fireplace through the attic. Units involved were E85, T85, E86, E87, E88 (Cameron Park), E83 (Rescue), M85, B85, C8501, and C8503. All occupants were alerted by smoke detectors and escaped prior to the arrival of the first unit. No significant injuries were reported.



**Vehicle Accident**

Blackstone, with minor injuries.



**Vehicle Accident**

Silva Valley Pkwy at US 50. Crews extinguished heavily involved engine compartment fire in a vehicle. No significant injuries were reported.



**Significant Training:**

**Live Fire Training**

Regional Burn Cadre at the FTC.



## Significant Training continued:

### **Hazardous Materials Drill at FTC**

Captain Zarback led a HAZMAT Drill for C-shift involving a simulated vehicle accident into a garage with exposure of various pesticides and multiple victims. Crews were required to rescue, decontaminate, treat, and simulate transport. Crews were required to identify the unknown substances utilizing the Emergency Response Guide as well as various technical publications.



**Events:**

**Jr. Firefighter Event at  
Station 86**

86C shift crew hosted a Jr.  
Firefighter night for a student  
from Lakeview Elementary.



## **Training Update**

This month, company and multi-company fire training focused on Hazardous Materials FRO and EMS protocols, procedures, and skills. Crews also participated in multi-company El Dorado County water tender drills. The El Dorado Hills Fire Department burn cadre conducted live fire exercises in Building #2 at the training center. The burn cadre was determining the proper fuel load for each burn room in the building. Burn cadre members also participated in a RIC (Rapid Intervention Crew) Operations class at the training center with members from the Sacramento City Fire Department. El Dorado Hills Battalion Chief candidates participated in a week-long training academy to prepare them for the upcoming promotional test in May.

**Company Training:** Captain Zarback provided hands-on Hazardous Materials FRO training across all three shifts at the El Dorado Hills Training Center focusing on hazardous materials recognition, isolation, victim recovery, and decontamination procedures. Battalion Chiefs coordinated engine crew rotations to participate in the El Dorado County wide water tender drills. Crews focused training on orientation of water tenders from multiple agencies in the county. Crews also participated in water shuttle operations, water transfer, and rural driveway lays.

Crews coordinated command/control training at the CTC with Training Captain Smith.

**EMS Training:** CTC-EMS multi-company drill (Snakebites, Heat exposures, General Trauma, Wide-Complex Tachycardia. PATS-ET, NCD, TCP, Supraglottic Airway.

**Mandate Training:** Hazmat FRO Refresher MCD

**Building Walk-through:** Crews completed target hazard assessments in their own first-in areas discussing tactics and strategy.

