

# EL DORADO HILLS FIRE DEPARTMENT

*“YOUR SAFETY ... OUR COMMITMENT”*



## MONTHLY OPERATIONS REPORT

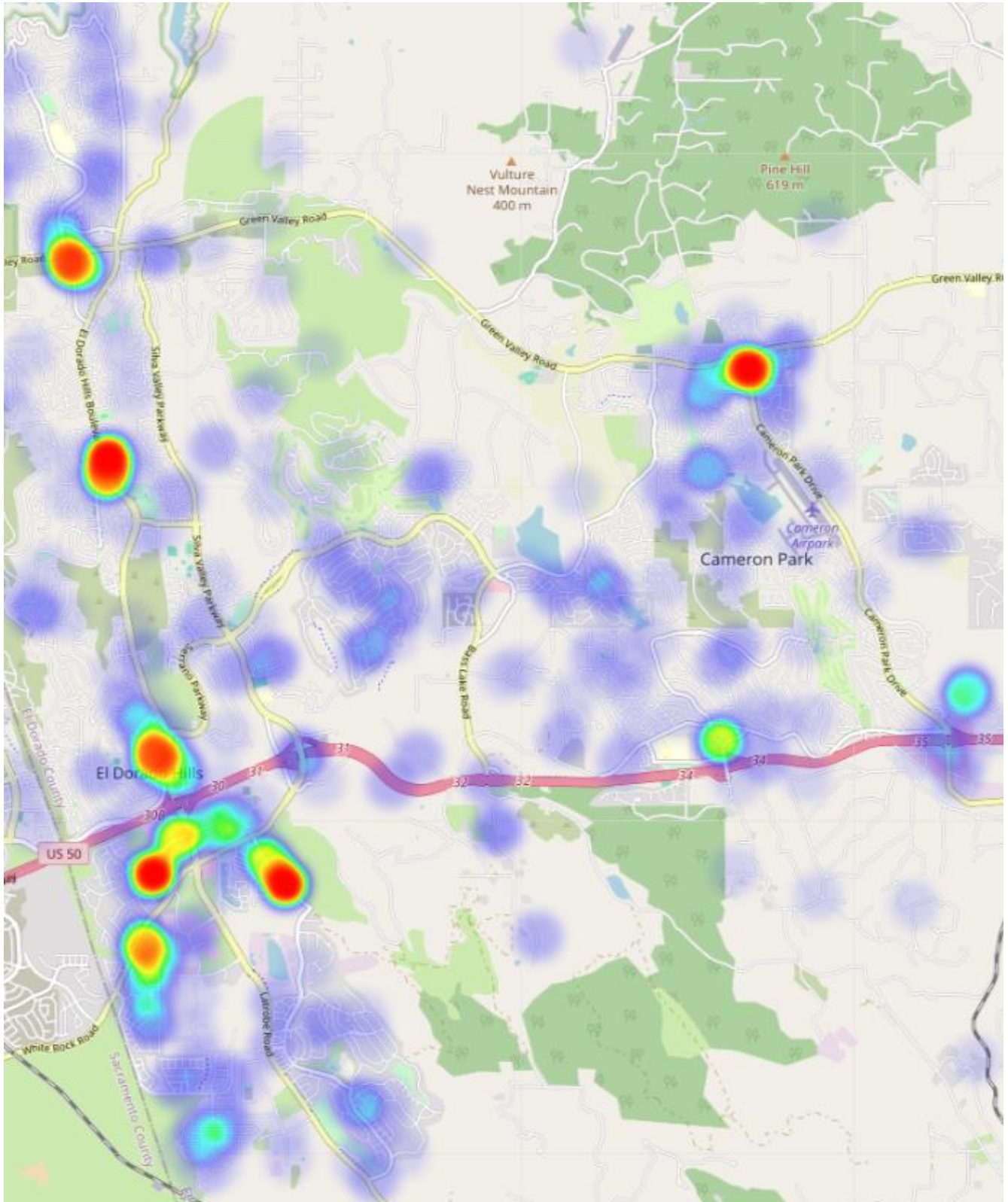
**JANUARY 2024**

\*All times are collected using a combination of Image Trend and Crystal Reports. The times are provided with the best accuracy possible.

# Incidents – Heat Map

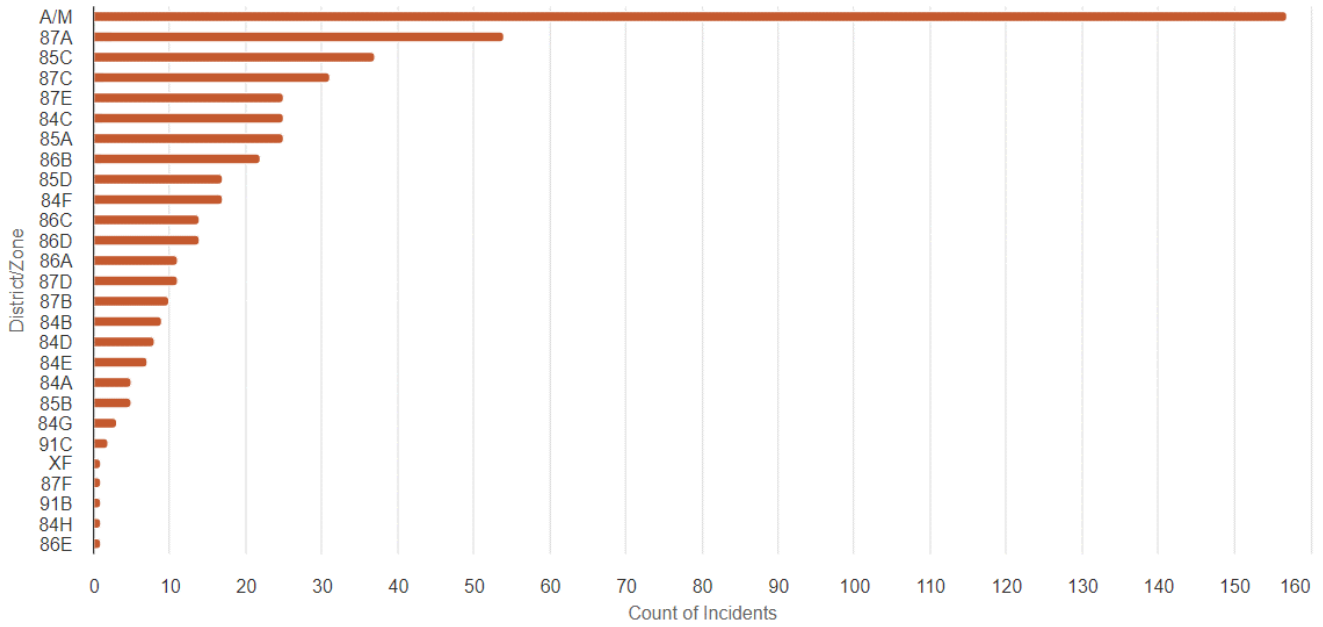
January 1, 2024 - January 31, 2024

Number of Total Incidents = 515



# Incidents by District/Zone

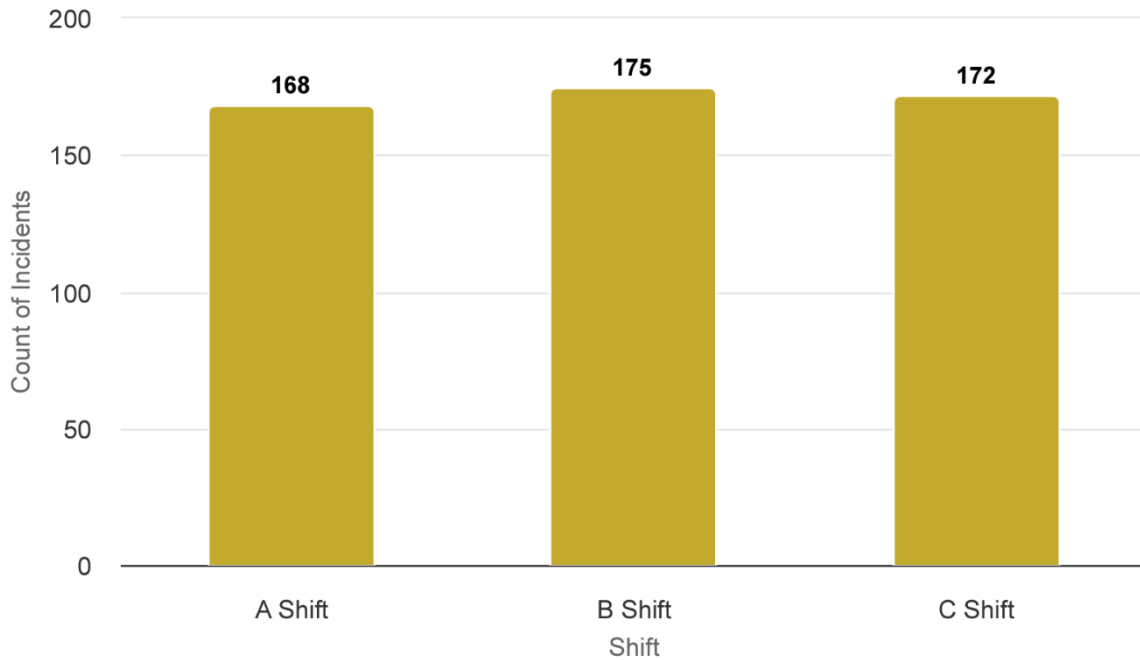
January 1, 2024 – January 31, 2024



*Not all Response Districts are represented*

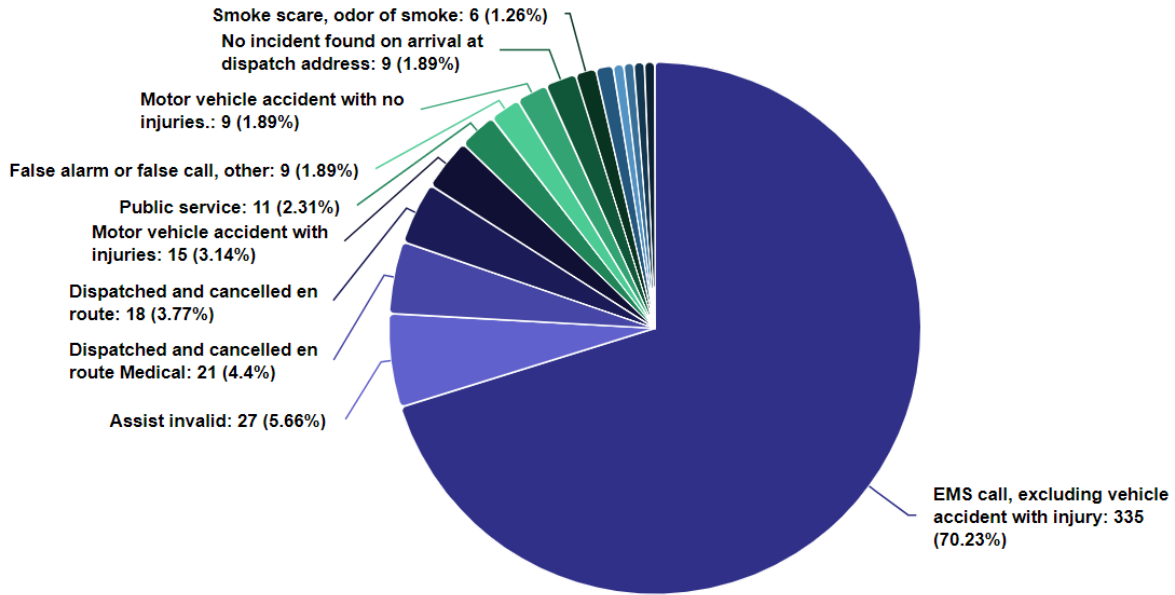
# Incident Response by Shift

January 1, 2024 – January 31, 2024



# Incident Types

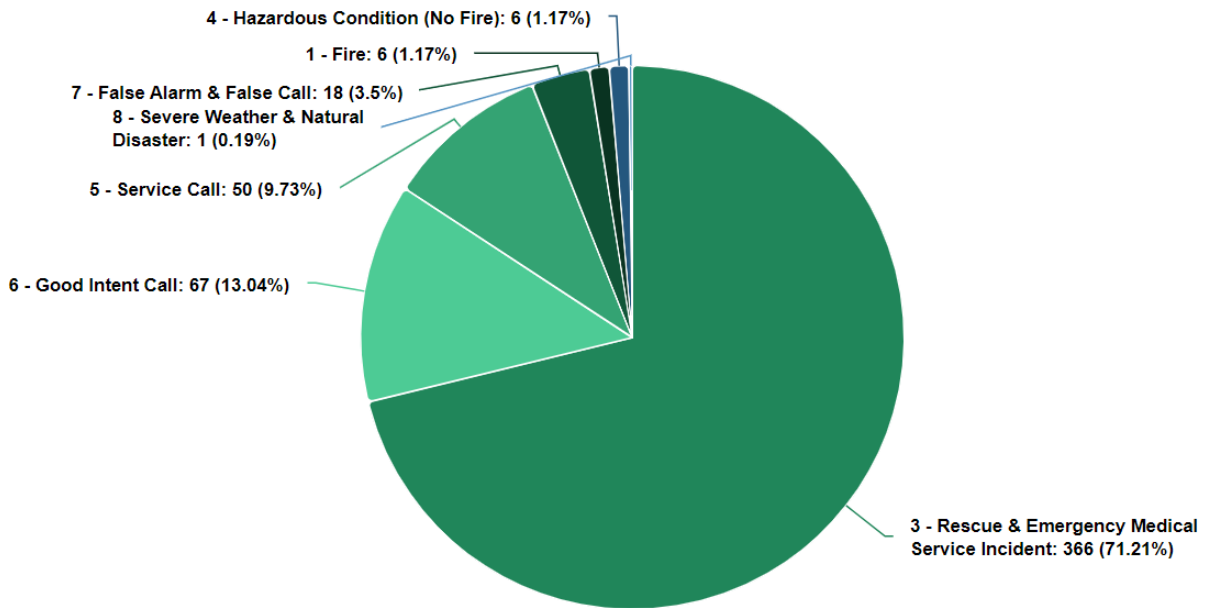
January 1, 2024 – January 31, 2024



*Not all Incident Types are represented*

# Incident Categories

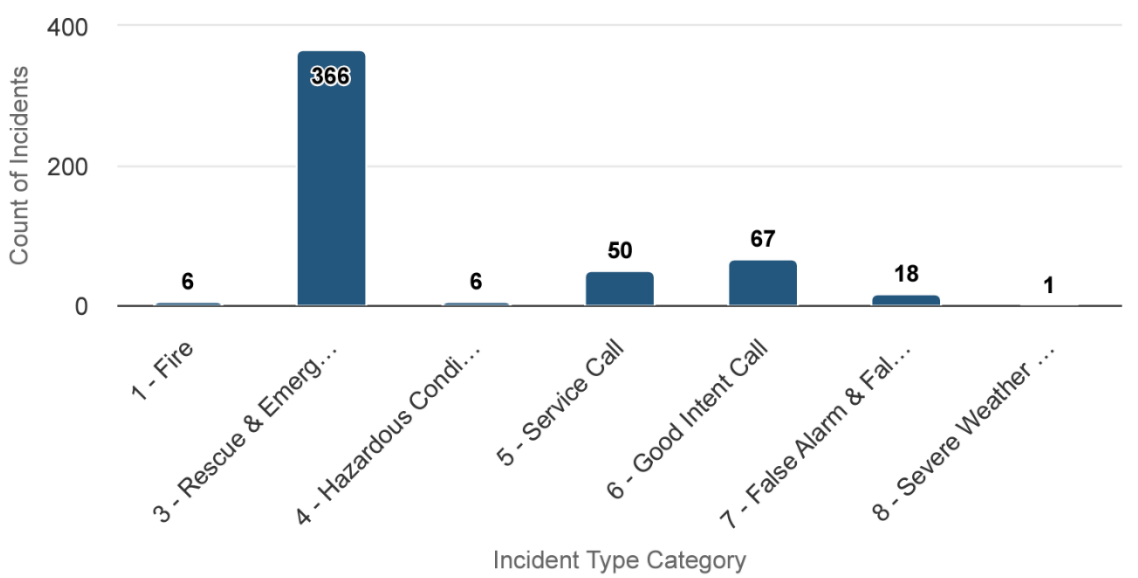
January 1, 2024 – January 31, 2024



*Not all Response Categories are represented*

# Incident Response by Category

January 1, 2024 – January 31, 2024



*Not all Response Categories are represented*

# Incidents by Apparatus ID

January 1, 2024 - January 31, 2024

M85	219
M86	182
E87	139
E85/T85	115
E84	81
E86	80
B85	57
E91	14
C8503	3
C8501	2
WR84	1

*Emergency Response Summary – Medic Units Response Time –  
El Dorado – January 2024*

**URBAN RESPONSE,**

***11-minutes, 90% of time***

Response Time Between 00:00:00 - 00:00:59	2.02%
Response Time Between 00:01:00 - 00:01:59	4.04%
Response Time Between 00:02:00 - 00:02:59	6.77%
Response Time Between 00:03:00 - 00:03:59	12.58%
Response Time Between 00:04:00 - 00:04:59	25.81%
Response Time Between 00:05:00 - 00:05:59	42.90%
Response Time Between 00:06:00 - 00:06:59	56.13%
Response Time Between 00:07:00 - 00:07:59	67.74%
Response Time Between 00:08:00 - 00:08:59	78.39%
Response Time Between 00:09:00 - 00:09:59	87.42%
<b>Response Time Between 00:10:00 - 00:10:59</b>	<b>90.24%</b>

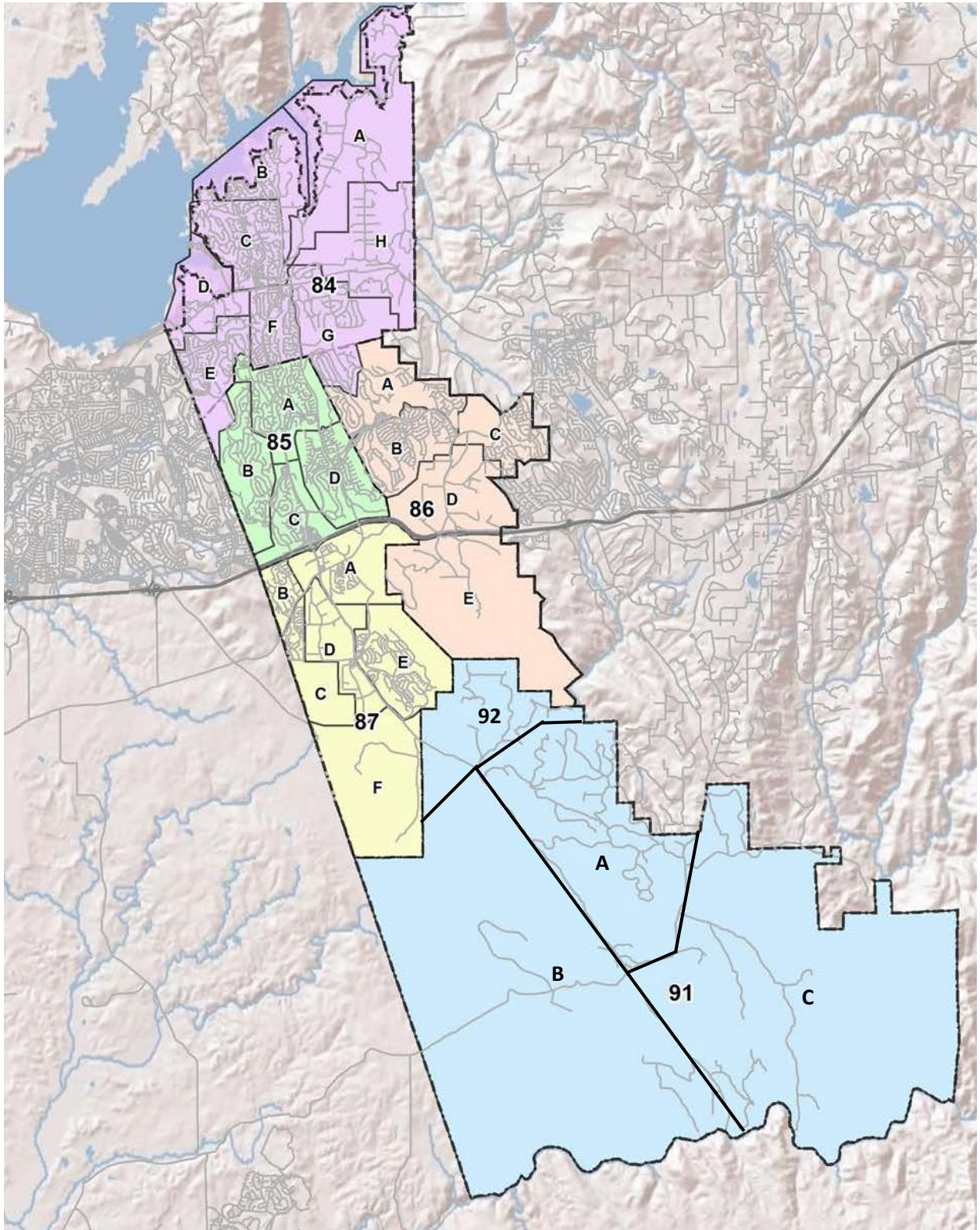
**Medic Unit Response Comparison by Month/Year**

MONTH	2024	2023
January	90.24%	82.43%
February		89.68%
March		89.33%
April		88.49%
May		89.44%
June		87.10%
July		84.25%
August		88.53%
September		90.88%
October		89.77%
November		88.57%
December		90.65%

*The percentages represented does not reflect reconciled percentages from exception reporting*

Response times standards are designed to ensure a quick response to the public’s request for assistance is achieved. The times listed above are raw, in that, they do not reflect “accepted reasoning” for the delay. At the end of each month, exception reports are filed with the County of El Dorado (Local EMS Agency) by the Department for incidents that are outside the established response time parameters. The reports provide the reasoning why the ambulance did not respond in a timely manner. These reports are then reviewed by the Local EMS Agency and either accepted or denied.

Examples of acceptable reasoning are, but not limited to, weather delays, incorrect address, patient left scene, road construction, incident downgraded in severity requiring no lights/siren (Code 3), etc. Once a decision has been made whether a reason is valid or not, the percentage may be adjusted.



# Operations

A couple of Operational highlights in January 2024:

This month we hired six (6) new Paramedics. They completed a weeklong orientation with administration and operations staff. Following their orientation, all six paramedics successfully completed their El Dorado County accreditation process which allows them to work as paramedics in El Dorado County. They are now finishing up a 4-week “on the job” training plan where they each work with senior firefighter-paramedics before being assigned to work together on Medic 86.

El Dorado Hills Fire participated multiple times in staffing up extra equipment for the rainstorms that hit Northern California in January. We staffed up an extra Type III engine as well as multiple Task Force Leader assignments.



## **First Day of Work**

Our new Paramedics helping a person who drove in to Station 85 with a medical condition.

## **Flood Waters**

View of Deer Creek as it flows under Latrobe Rd. near Cothrin Ranch Rd. during the storm.





# Battalion Chief Updates

## A-Shift – Chief Antonio Moreno

### Incidents



**Vehicle Accident - US 50 Bass Lake Grade**  
The Driver required extrication but was not injured.



**Vehicle Accident - Brittany Way**  
A two-vehicle accident involving a tow truck. Non-injury.

**Hazardous Condition – Greenview Way**

A report of a utility hole cover rattling and an odor of gas. Vapor relief valve releasing pressure. No hazard.



**Structure Fire – Livermore Way, Folsom**

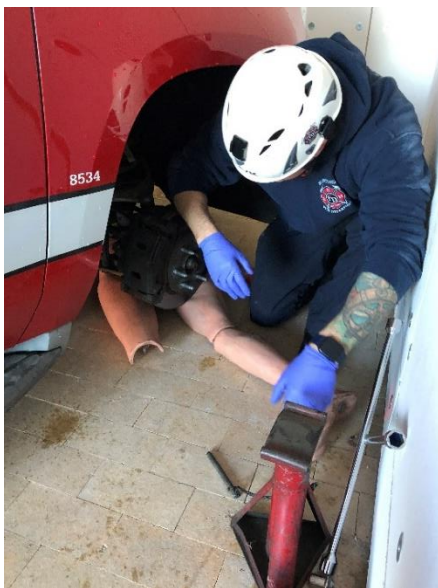
Truck 85 responded and assisted with overhaul and mechanical ventilation.



**Significant Training**

Rescue Scenario

- Crews performed a simulated rescue of a victim trapped after a vehicle collapsed. The drill was held inside the FTC garage and had limited access.



## Battalion Chief Ride-Along

- Captain Cowles conducted his BC ride-along mentorship training.

## Special Operations Program

### Technical Rescue

- Captain Baldwin has Rescue 85 nearing completion. The roof-mounted tower light was recently installed by the Engine 87 crew. Crew orientations will begin in February.
- Rescue 85 will be FIRESCOPE Typed as a Medium (Type 2) Rescue.



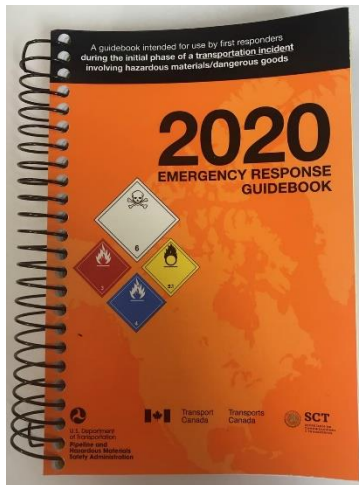
### Dynamic Water Rescue

- Captain Vogan has been appointed as Program Manager. We will be scheduling the annual swim test in March, and we are working with the County Training Officers to develop the "county-wide" swift water drill.

### Static Water Rescue

- Captain Eckhardt and Captain Baldwin have installed the water rescue equipment on Rescue 85. We are still awaiting the raft. Light rescue equipment has been transferred from Engine 85 to Rescue 85.
- A Rescue Boat Operator Class will be taught April 29 - May 02.

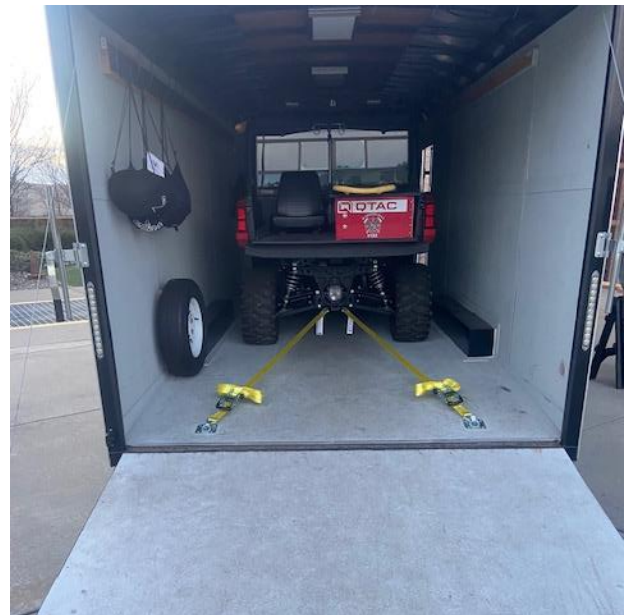
## Hazardous Materials



- Captain Zarback is adding Firefighter McMurtry to the program.
- Multi-Company drills will be conducted in April.

## Utility Terrain Vehicle

- Captain Ali, with the help of Engineer Bichel and Firefighter Scroggins, has developed the UTV program.
- Training is scheduled to begin in February.
- The old rescue trailer has been converted to haul the UTV.



## Active Shooter

- Captain Belleci is assessing our inventory to upgrade to the minimum specifications needed.
- He is assisting Deputy Chief Lilienthal in developing a Fire/Law Enforcement joint exercise in June.



## OES

Engine 387 was staffed and formed into a county Task Force pre-positioned in anticipation of flooding within the County.

## Explorer Program

Captain Vogan resumed the 2nd semester on January 9th. The program doubled overnight from 9 Explorers to 18. This was only possible through the partnership with Folsom Fire, which has committed two firefighters for each training.

## Events



## Paramedic Recruit Academy

The Academy was completed, and A-Shift welcomed aboard Paramedic Desiree Jimenez and Paramedic Matthew Stanton

## **B-Shift – Chief Ryan Hathaway**

### **Incidents**



### **Vehicle Accident – White Rock & Latrobe**

Engine 87, T85, M85, B85

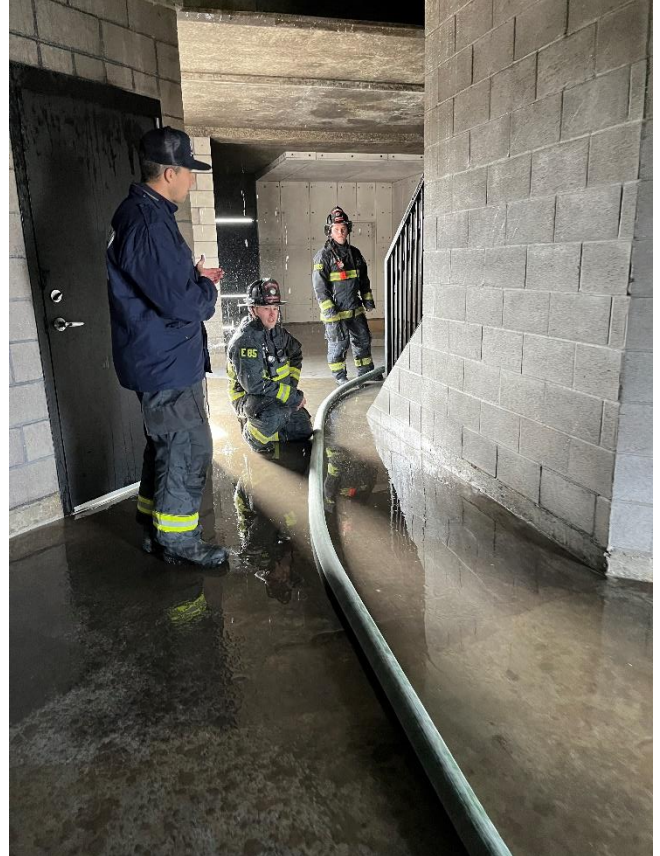


### **Significant Training – Regal Theaters**

- Smell of smoke in a structure
- E87, E86, E84, E91, T85, M85, B85, B8503

## Training

- All companies completed 2 ½" hose training at the FTC.



## Company Level Training

- All companies continued completing single and multi-company training at the FTC.
- E87 participated in Command and Control SIM training with Captain Smith (TRN).

## Events

- Station 84 – Evening with the Firefighters Dinner
  - The 84 B shift crew cooked an amazing dinner for a group of women, all widows in their 80's. The crew had a wonderful evening serving dinner, discussing the fire service, and answering a myriad of questions. The group was extremely grateful.

## Events cont.

- Annual Wellness Exams
  - All companies completed Annual DMV Wellness exams.
- Facilities
  - E87 assisted with a variety of facility issues.
- Station Tour
  - Station 85 conducted a scheduled station tour.
- Explorers
  - E87 assisted with Explorer training with Captain Vogan.
- Paramedic On-boarding
  - Companies assisted with the new hires including training and county accreditations.
  - E85 and E86 assisted with conducting EVOC training for new employees.





## C-Shift – Chief Chris Landry

### Incidents



### Vehicle Accident – EB 50

Non-injury

### Significant Training

Probationary Firefighters

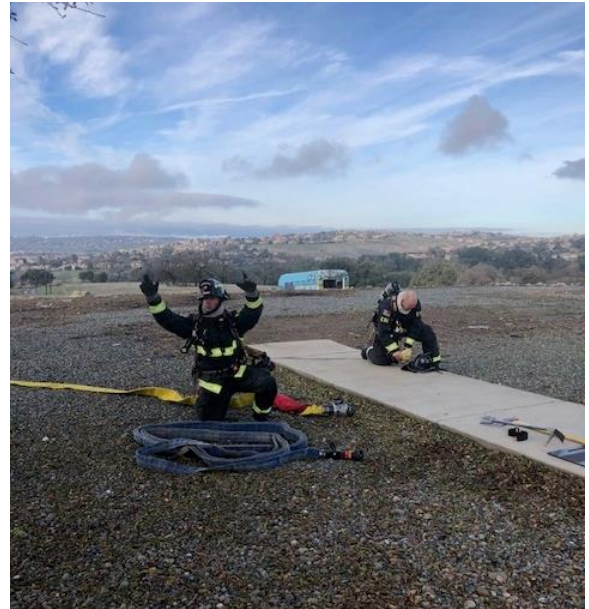
- Final evaluations and testing.



## Significant Training cont.

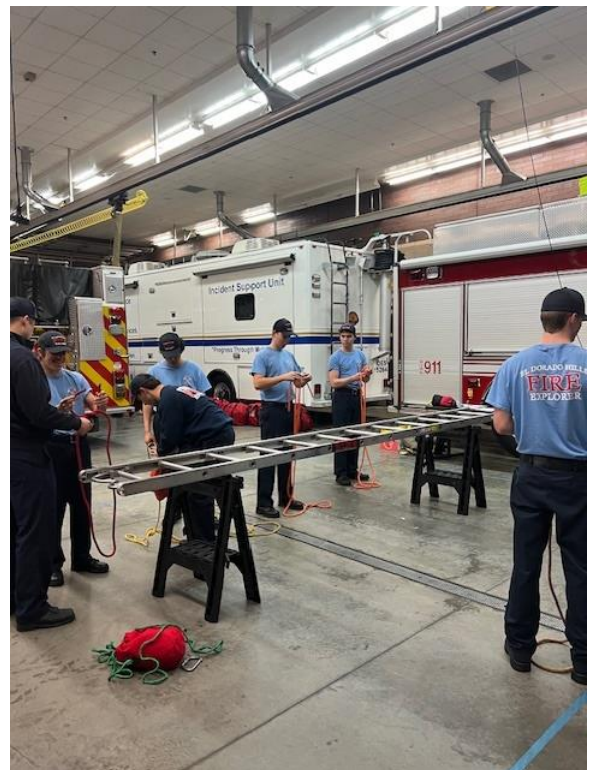
### Probationary Firefighters

- Final evaluations and testing.



## Events

- Explorer Drill with assistance from Folsom Fire Department.



## **Training Update**

This month, all shifts participated in individual and multi-company training 1 ¾" pre-connect hose deployment and 3" to 1 ¾" bundle deployment. B and C shift personnel completed the 2 ½" minute man hose loading and deployment with Captain Baldwin and Firefighter Dennis. Crews also completed the online Auto Extrication refresher training assigned to them through Target Solutions. Mandated annual physicals were conducted at Kaiser Occupational Health throughout the month.

**Company Training:** This month, all shifts participated in multi-company drills practicing hose deployments with the 1 ¾" pre-connect hose loads and the 3" to 1 ¾" bundles. B and C shifts completed their required 2 1/2" minute man loads and deployment training with Captain Baldwin and Firefighter Dennis. Crews practiced different techniques in deployment from the rear of the engine to hose management inside of a structure. Water application utilized the 75 psi at 250 gpm combination nozzle and the smooth bore nozzle 50 psi at 250 gpm.

**EMS Training:** None assigned this month

**Mandate Training:** Annual Medical Testing/Hearing, DMV Physicals

**Captain's Corner:** All crews have been advised to contact Training Captain Smith to schedule command and control simulator training at the CTC. Training will begin when Recruit Fire Academy has concluded. Training will include size-ups and initial assignments as well as incident priorities, strategy, and tactical objectives.

**Building Walk-through:** Crews have been instructed to identify and tour residential target hazard buildings in their first-due areas of assignment. Crews should identify access, egress areas of concern, and fire suppression tactics.

Multi-Company Drill – Fire Training Center (FTC)



